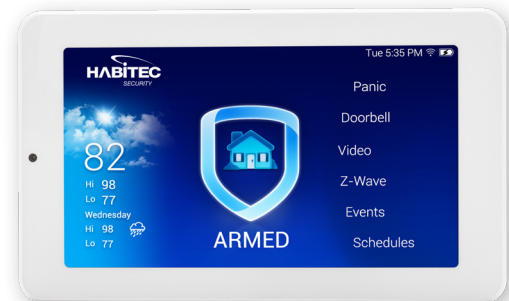




Business Premier Service Plan

**Eliminate unexpected costs
and maintain maximum
performance.**



Other Benefits of our Business Premier Service Plan:

- **Lifetime Extended Warranty** – The repair/replacement of any security components because of normal wear and tear, including obsolete technology
- **Remote Training, Support and Edits** – 24/7 remote support, scheduled trainings or emergency edit requests
- **Priority Response** – Service/support tickets will be prioritized for faster resolution
- **Supervised service** – System trouble conditions will be diagnosed by our remote support team
- **Critical Security Updates** – Any critical security updates will be addressed remotely and any firmware updates performed as needed
- **Secure IP-Easy Connect** – No need for open ports as we provide a cloud connection for your networked access/security system
- **Customized Reports** – Scheduled or on demand



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